

The Purple Squirrel Paradox: Leveraging Technology and Inclusive Strategies for Attracting and Retaining Exceptional Talent in Tech Startups

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Abstract

The systemic problem within the tech industry startup surrounds the disparity of talent expectation with reasonable and sustainable employment practices, which is visible through the lens of the Purple Squirrel Paradox - the relentless ideal of the all-in-one, dwarfed. This paper addresses the social impact of paradox-technology and inclusive management in resolving the contradiction of social impact tech paradox. Use of AI-enabled recruitment tools, skills-first assessment of candidates, and proactive outreach campaigns has been shown to reduce bias and improve access to and appreciation of talent that has been previously ignored and underutilized. We also examine retention strategies anchored in psychological safety, equity-centered leadership development, inclusive onboarding, and their long-term social value. This work in empirical research provides evidence-based, action-oriented tools to startup founders and HR leaders to posture their organizations toward pro-societal and pro-innovation social value through diverse high-performance teams. The work demonstrates recruitment and retention with the purpose of social impact as inclusive systemic paradox and effect of impact within the startup ecosystem.

Keywords:

Purple Squirrel; Tech startup; Social impact; Inclusive hiring.

1. INTRODUCTION

In the recent times in the HR landscape Purple Squirrel is a metaphor for that perfect candidate who meets all your expectations in terms of skills, attitude, traits, experience and talent, and whose combination of these is unique to your requirement – akin to the rarity of encountering a purple squirrel in the wild, if that were even a thing (do purple squirrels exist, or do they remain unseen by human eyes? – Now I digress!). In the increasingly dynamic corporate world of today, especially the fast phased Information Technology (IT Sector) and more so in India, downsizing repeatedly has emerged as a strategic move by companies to reduce the cost of keeping employees in the long run. With the amount of money needed for infrastructure investment, training, performance reviews, yearly salary increase, incentives, etc., many companies seem to be moving away from hiring full-time staff. What's more, in the age of the gig economy, people just tend to be less willing to take full-time jobs where they could potentially get pegged for doing repetitive stuff that's not exactly what they should be doing. This trend is extremely conspicuous in the IT industry, for example, where gig workers are becoming a hire of preference to drive agility, reduce cost and line up for project-based specialization.

The primary objective of this research is to explore the real truth about the purple squirrel in the Indian tech start-up. First and foremost, the term "Paradox" is illogical or a situation which is false or overly misleading. However, in reality it may be true when it is investigated and proven with evidence. Likewise purple squirrels across different sectors and industries who are employees who are forced to work out of the given Job Description (JD). They are squeezed to work overtime, handle multiple tasks, work for a minimal salary and do justice to the management. In addition, the concept of purple squirrel is quite new to the market

as it has been now spoken by many researchers. Hence the aim of this research is to gather various views of HR managers who hail from Indian Tech-startups pertaining to the vast use of technology for attracting and retaining exceptional talent. In addition, the term “Exceptional Talent” has been operationalized in this research keeping in mind the purple squirrels. The research also highlights the move toward inclusive hiring, especially in startups where there's now a focus on skill-based hiring rather than more traditional education-based requirements.

When we talk about inclusive hiring, we are not talking only about hiring for skills, we are also talking about opening doors for underrepresented or underutilized groups such as people with disabilities, older workers, women returning to the workforce, LGBTQ+ individuals. Such practices maximise social impact while also helping tap into a wider and potentially neglected talent pool which would be invaluable for startups that seek to remain agile and responsive to world developments on a shoestring budget. On the contrary, in India the concept of Inclusive hiring practices remain a work in progress across most industries. This leads an individual in dire need of employment to adopt the lifestyle of a Purple Squirrel, foraging for food leftovers like a donkey. Despite how elaborate the artwork is, it is necessary to highlight the less appealing parts from time to time. Using technology to attract and retain Purple Squirrels is the focus of this project. Prospective employees have been the center of attention in recent years, even among HR managers who have been slow to make a choice. In order to streamline the process of finding and engaging potential "rock stars," startups are using candidate engagement AI powered recruitment tools, digital onboarding, and algorithms that match jobs to candidates.

There are a lot of tools out there that help with candidate selection, but they need to be combined with thorough, people-centric approaches to ensure that the organization is balanced on all levels (rational, emotional, and social). This study's author tries to unravel the "Purple Squirrel" conundrum in India by conducting surveys and in-depth interviews with human resources managers at Indian IT startups. The implications of the research will contribute towards the generation of recommendations in terms of sustainable, inclusive and technology-driven HR practices that can be leveraged to not only attract the right talent but also ensure that once they are recruited that they are kept motivated and grow with the firm long-term.

1.1. Literature Review

In Indian tech startups, exceptional talent is determined by a proven capacity to solve practical problems, drive innovation, and flourish in rapidly evolving, resource-constrained environments rather than by a distinguished educational history or a list of prior employers (Singh, R. 2015, September 13). This talent is distinguished by a special combination of abilities, attitude, and flexibility that empowers people to significantly influence the culture and growth of startups. The "purple squirrel" metaphor in hiring, a term used to describe a seemingly ideal but essentially non-existent job candidate who possesses all the necessary qualifications, is explained by Solman, P. (2012, August 15). There is something profoundly bothersome about candidates being ‘the reserve army of the unemployed’ simply because they do not meet the definitions of ‘perfect’ set out by employers, which, as a matter of fact, may be defined as unattainable perfection. Even though ideal candidate specifications made by employers may border on being unreasonable, as noted by HRKatha, employers face a persistent and acute problem of a severe shortage of such candidates. In order to demonstrate how there are exceptions to the rule and how the "perfect" candidate may not always be what they seem on paper, the article cites the rejections of Steve Jobs by HP and Amitabh Bachchan by All India Radio (Saha, P., 2015, February 11). A company must also weigh a candidate's culture fit on top of skills and experience. Recruit CRM (2025) states a purple squirrel may seem great on paper but doesn't align with the company's ideology and culture, may not be the best choice.

Mukul Kumar et al's works analyzes some of the most crucial challenges surrounding talent acquisition by Indian startups, especially in the tier II and tier III cities, such as scarcity of skilled workforce, low brand visibility, geographical limitations, and inability to pay industry-standard salaries. Entrepreneurs in this case break these boundaries by using social capital for recruitment via personal and professional networks, trusted referrals, and incubation centers. These forms of social capital with trusted networks help to clarify and elucidate the findings of the study, which state that the focus of such firms on hiring is directed predominately on culture fit and trust. These findings demonstrate yet again the importance of social capital for hiring by startups struggling with finances. For startups with high employee attrition rates, this study underscores the importance of employee retention strategies. Startups should go beyond high salaries and fringe benefits to encourage a positive work culture, value employee contributions, offer flexi-time, empower managers, and commit to employee wellbeing. Startups can significantly improve engagement and minimize burnout and attrition in a competitive situation by implementing these practices; leaves, feedback, shift towards high-value tasks, and pay for performance (Muthamizhan, S. K., 2022, May 24).

According to S. A. Lima et al. (2025), the most effective strategic HRM practices for promoting equity in sponsorship, leadership, and mentorship as well as proactive culture bias mitigation in recruiting and other areas are the ones that help U.S. businesses deal with cultural cross-diversity and inclusion (D&I) and inclusive culture-building practices. Executive sponsorship and integrated diversity and inclusion programs are also prioritized to guarantee long-term success. Entrepreneurial innovation ecosystems in various nations

are examined by Gaikwad, Wakchaure, and John (2025) in relation to diversity and inclusion (D&I). The value of diverse teams in promoting creativity, problem-solving, and market expansion is highlighted. The research also highlights the need of inclusive approaches to promote innovation and enhance entrepreneurial activities' competitiveness. Regarding diversity and inclusion in the workplace, D&I 2025 proposes innovative strategies to be used by human resource professionals (Isibor et al.). It offers the most comprehensive framework for diversity and inclusion (D&I) goals, goal formulation, training, fair sponsorship, and supportive work environments.

Accessible and sustainable workspaces are essential for improving data equality, maintaining employee engagement, and maximizing organizational productivity at Thalia. Therefore, HR interventions tackling prejudice and underrepresentation are the subject of this study's emphasis on strategic organizational success. The goal of these policies is to gain a competitive edge and have a lasting effect in complicated work contexts by integrating systemic diversity and inclusion policies with corporate HR rules, procedures, and systems.

The article from Alp Consulting, which discusses upcoming changes to the recruitment process, anticipates that AI and automation will play an increasingly important role in sourcing, screening, and bias mitigation (Anand, D., 2025, April 15). Liberal degree disqualifications and skill focus requirements are rapidly becoming the standard in respect to recruiting and employment procedures. Companies may effectively obtain top-tier talent in the competitive market by using data-driven recruitment analytics in conjunction with an improved employer brand. As a whole, in 2020, AI will drive recruiting procedures that are talent oriented and very nimble. Researchers Albert, E. T. (2019) found that using AI for recruiting and automating the applicant sourcing, screening, evaluation, and selection processes greatly improved bias productivity throughout the hiring process. Conversational AI, resume parsing, and predictive analytics are some of the AI techniques used for recruiting candidates and evaluating job fit.

This AI relevance study aims to improve candidate experience and organizational results while also reducing administrative demands on HR workers and altering procedures with AI. According to Bhatt (2022), organizations may use technology to assist them overcome the challenges of employing diverse people. The goal of artificial intelligence systems in the recruitment process is to eliminate bias in various documents, including resumes, track biased job descriptions and offers, salary offers, and other documentation. In order to boost social media candidate engagement and outreach, automated AI recruitment systems automate the execution of personalized campaigns. If companies want to create a diverse and equitable workplace, they must use these techniques.

This change is best illustrated by the emergence of HRTech startups and CEO attention to DEI. Sen's (2023) article "Five HR policies offered by startups to retain the talent pool" highlights the important HR practices that startups use to lower high attrition. Flexible work schedules, performance-based compensation, training initiatives, open communication, and cultivating an inclusive workplace culture are a few of these. By tackling issues like burnout and job insecurity that are typical in startups, these policies seek to establish a favourable atmosphere that draws and keeps talent. According to the article, startups must implement these targeted HR strategies in order to retain their workforce and increase employee engagement and loyalty (Speicher, L. L., & Francis, D., 2023).

AI-driven talent management has surely evolved significantly between 2020 and 2025, moreover these developments have made workplace practices more inclusive for all employees. As per recent studies, AI-based hiring and inclusive HR systems have changed a lot after 2020. Regarding these changes, scholars are highlighting major shifts in how companies recruit people. Studies show that computer hiring systems make the process faster, but they can further create unfair treatment if the system itself is not checked properly. New research actually shows we definitely need fair AI rules, clear computer screening methods, and mixed systems that combine data analysis with human checking. Further, after the pandemic, we are seeing startup companies focusing only on skills when hiring people, getting workers from different countries through remote work, and using behavior analysis to find the right candidates. After 2020, burnout studies will surely focus on psychological safety, fair work sharing, and equal leadership as key factors that help employees stay in fast-growing companies. Moreover, these elements are now seen as important predictors for keeping workers in such demanding environments. As per these new changes, we can now study the Purple Squirrel Paradox regarding how startup companies are growing with new technology.

The current literature surely lacks comprehensive studies examining this specific phenomenon. Moreover, existing research has not adequately addressed the practical implications of these findings. Basically, everyone talks about AI hiring and inclusive recruitment in Indian startups, but there's limited research on the same gap between what companies expect from talent and what HR practices actually work. This is because the employee markets are drastically changing. Current research actually looks at hiring talent problems or diversity plans separately, but definitely does not study how relying too much on top performers works with tech hiring systems and inclusive methods. This study fills that gap by further examining the Purple Squirrel Paradox itself as a structural HR problem in tech startups which is more relevant in this VUCA World.

1.2. With Regard to Purple Squirrels What is the Paradox?

Paradox is a situation which is considered to be non-existing however when researched more it could be proved true and very much existing. For instance, purple squirrel employees are the paradox in the HR landscape. However, to know about the paradox a series of questions have been framed which revolves around the study objectives. These questions are further converted into a structured and formal interview where the data has been collected from (N = 7) HR recruiters who are from the Tech - startup. The collected data is coded using a manual content coding technique by assigning weights to know the commonalities from the expressed perspectives of the respondents. This research is more descriptive as it describes the present situation which is very much prevailing in the Tech based start-ups especially in Metropolitan cities. The following are the six different question statements reflecting on the Purple Squirrel paradox.

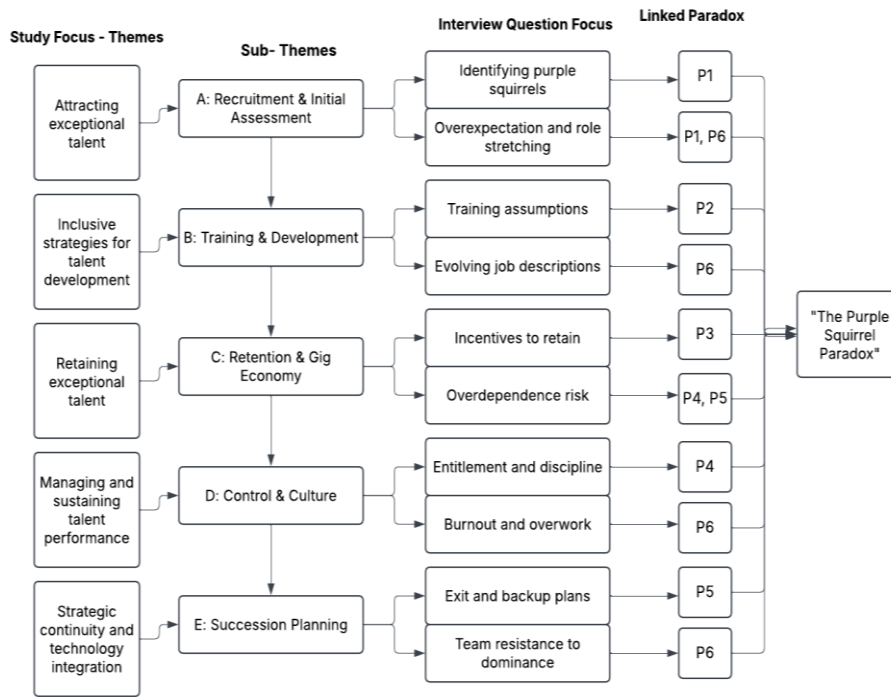
- P1: Do organizations recruit employees and extract maximum from them by giving them multi-tasking without even knowing their worth?
- P2: Are there organizations which assume that purple squirrels are already highly skilled and hence further investment in Training and Development (TD) may not be required for them?
- P3: Will organizations do anything (Financial and Non-financial) to retain the purple squirrel because it becomes difficult to replace them with any other employees in future?
- P4: Are organizations keeping the purple squirrels under control if not they might start over demanding as they think they are the only asset of the organization?
- P5: Replacements become difficult because the work done by one person has to be done by multiple people which may become quite expensive for the organization.
- P6: The character and imbibed quality of a purple squirrel is to involve in multi-tasking and to work out of the given Job Description which becomes the main purpose for them to be over used.

1.3. Problem Statement

The unrelenting hunt for idealized, multi-skilled people often referred to as "purple squirrels" in the ever-changing world of tech startups represents a growing gap between aspirational talent expectations and fair, long-term hiring and retention practices. Startups usually hire people based on the belief that these highly qualified people can perform several jobs at once, but they frequently don't fully comprehend their potential or give them the proper encouragement, growth, or recognition (P1, P2). The expectation that one will make "perfect hires" does not only decline training and skills development but also results in training and unsustainable workloads. The extreme and unsustainable workloads result in unfair labour practices and the under-appreciation of unsustainable workloads. A paradoxical behaviour seen in businesses is extreme control over the worker and over-reliance (P3). This paradoxical behaviour of begging and extreme control is seen also in excessive control over under-reliant workers to avoid over-reliance (P4) while the worker is vital to the firm. Systems thinking provides the lack of 'perfect hires and 'perfect workers' to and in organisational paradoxes.

Since it frequently takes several hires to perform the duties of a single overutilized person, replacing such talent is not only difficult but also expensive (P5). Ultimately, burnout, undervaluation, and systemic inefficiencies can result from the innate characteristics associated with purple squirrels, such as multitasking and going above and beyond job descriptions (P6). This paradox highlights the necessity of moving toward AI-assisted assessments, inclusive, skills-first hiring models, and human-centered retention strategies that match long-term workforce sustainability with organizational success. The imbalance between the exploitation and idealization of highly skilled talent and the lack of development-oriented, inclusive frameworks that give psychological safety, equity, and long-term social impact top priority in startup hiring and talent management is the issue this study attempts to solve.

1.4. Conceptual Model



The Purple Squirrel Paradox - Created by Mrs. Parul, Dr. Anand & Dr. Manish

Figure 1: showing conceptual model

2. RESEARCH METHOD

This is a qualitative study with sample size of a small number of people who are the 7 HR recruiters sampled through purposeful and convenience sampling techniques to collect data from tech-based startups, India. Personal interviews were used to gather data with a formal, structured list of questions, focused on the creation of detailed insights. These responses were coded thematically using inductive content coding to identify trends and patterns and interpret them in ways that help in answering the research questions.

Basically, the researchers selected HR people using purposeful sampling to get the same representation from different tech companies like FinTech, AI, Aerospace, and HealthTech who directly make hiring decisions. Convenience sampling was used because senior HR leaders had limited time and accessibility constraints. This method itself was chosen due to these practical limitations for further data collection. Basically, to make the analysis more credible, interview transcripts went through the same three-stage coding process.

As per the initial stage, open coding is regarding finding and identifying basic concepts from the data. Axial coding groups related categories together, such as burnout, succession, AI use, and empowerment itself. This process further helps organize the data into meaningful clusters. Moreover, as per the selective coding process, the paradox framework was developed regarding the analysis of data patterns. Basically, researchers checked their coding multiple times and validated themes using the same frequency patterns across different participants to reduce bias.

In light of the results, recommendations have specifically been provided to three stakeholders: to the Purple Squirrels themselves (i.e., exceptional talents), to HR managers that are directly involved in the recruitment process and to CHROs that do not manage the recruitment process, but influence the strategic HR policies and the decisions framing the HR strategy within the organization.

3. RESULTS AND DISCUSSION

3.1. Results

First and foremost, the term "Purple Squirrels" is quite new in Human Resource Management and is slowly grabbing the attention of researchers due to the reality which is quite common across multiple industries. However, after conducting qualitative interviews with HR experts belonging from different industries it is understood that out of seven experts only two were aware of the term "Purple Squirrels" The interview has been transcribed and has been summarized.

In the interview, Kavita Kumar highlights that no specific tool is available to pinpoint rare, multifaceted talents – commonly known as “purple squirrels” – but a well-defined competency mapping framework can support the hiring process. She discusses how important it is to have clear job roles, goals and ongoing performance reviews to prevent confusion and burnout. However, despite their potential, purple squirrels also need: training, mentoring and bespoke support as talent alone is not a guarantee that they are going to be effective contributors. In the video Kavita emphasizes the need for flexibility in compensation and work structures, even more so in startups, which are full of varying expectations. She adds that these high achievers experience low belongingness and are in danger of burnout because they are over-responsible but not sufficiently acknowledged. Investments into effective mentorship and knowledge sharing, as well as communication and relational hiring rather than system-based or social profile hiring, referrals and headhunting should be adapted.

The differences in company culture startups is certain. As during the interview, Priyank Tondak mentions certain startups are more inclined to skew and value flexibility and multi skill talents, whereas others wish to implement structure and minimum fooling around. There are exceptions, and some startups periodically reuse generalists for new role openings, but the strategy at most companies is a rigid way of organising who gets hired. Training is provided and education is encouraged, especially from employees who are motivated and interested in expanding beyond their basic role. Startups keep a mixture of full-time and contract roles and can convert contracts to permanent based on performance and needs. On the retention side, you can't do better than understanding what makes a person tick and what his/her growth trajectory looks like and plan for what happens if no one is irreplaceable. Flexibility rather than reaction is seen to help guard against burnout and structured succession planning during notice periods prepare contingency. Priyanka states that AI tools are designed to support hiring, and though she says such tools will not “entirely replace human judgment”, human interaction and empathy are irreplaceable when it comes to talent assessment.

In a wonderful long read, Kankana Roy Chowdhury tells about how her product-based startup used a new skill matrix for every product, based on what that product needs, and how it helped shape both job descriptions and hiring strategies. But she also points out that interview performance can be deceptive - she once hired someone who seemed to be the perfect fit for the job based on his interview, only to find that he didn't have the amount of depth that was required in his role, and the company couldn't afford to train him - and didn't have the time either. "Myths like, 'purple squirrels,' the assumption that you don't have to train people; it's a bias," says Kankana, emphasizing that even highly-skilled profiles will take time to understand the specific product context. The significance of equitable power distribution, unambiguous transition strategy, and persistent enhancement of capabilities to avoid dependency and strategic risk, particularly when those team members who are privy to one's confidential matters depart, is a point she strongly advocates for. The issues dealing with full-time versus contracted employment are cost factors, availability, etc. and, even, momentum and scale and more of this the inflexibility of having more levels of a hierarchy begin to intrude upon the acquisition of talent and those people willing to continue to collaborate. She points out the need for more focused strategies at the siloed organizational level, where discretion is devolved to the achievers to decide to enable them to ascend to leadership. The rise of AI-driven technologies, in her thoughts, necessitates more sophisticated retention policies, and where, to her, mentoring, monitoring, and support for mental health also are still of considerable importance.

Reshma Menon, a recruiter in Dubai and former recruiter at Indian startups, sees the “purple squirrel” as more of an inside joke in recruitment than anything, a dream more than a reality. And while businesses may be in pursuit of that perfect candidate, such profiles are few and far between and often unrealistic, particularly at Indian tech startups that value pragmatic, skilled hires ahead of perfection, she notes. She also stresses the need for second-round interviews, referrals, and domain-specific assessments when hiring at a startup. (Though she does not disagree that high-level hires may not need heavy training, basic orientation can only serve to enhance it, and buddy systems are important for cultural integration.) If you're doing a crappy job of hiring and don't even know what you're looking for, then yes, job descriptions remain the same whether the caliber of candidate being sought drops or increases. The increasing model of hybrid work is what will push more employees to demand a return to the office, Reshma has also said and argues that financial incentives including retention bonuses keep talent retained, particularly in small firms that stand to lose talents to larger brands. She says she recognizes that startups relying too heavily on unique employees is dangerous, and they too should use tools, automation and succession planning to manage that. Although talent tracking and burnout detection are now in the province of AI and HRIS platforms, she warns that team dynamics and power relations still must be actively attended to keep productivity in the building. Finally, she highlights that continuous learning, open communication, cross function collaboration and a clear path to growth are all key elements in retaining talent within startup environments.

"Technical Architecture, Logic and domain understanding is more important than your structured thinking which you never get in a startup organisation", Gopal Agarwal who was quite a veteran in startups states clearly. Versatility is The Key to Success – With startups being understaffed too often, people who are willing to wear multiple hats gain much ground, upskilling along the way. Gopal is a firm believer of life-long learning, providing virtual and on-premises learning opportunities for existing and aspiring domains. He raises the point of job descriptions and recruiting approaches after AI adoption, and cautions against an over

reliance on the tools and emphasizes the importance for human validation and discretion. In his product company, he steers clear of short-term hiring because of the onboarding effort, helping him to keep his attrition at an astoundingly low "(goes to <2%). So that in case some participants leave, his team adopts the de-risking approach to train several people with similar skills. He concedes that imbalances arise among teams and perceptions of favoritism can develop when some workers multitask, but he says that transparent communication at all levels can help manage such tensions. Gopal also thinks non-cash motivators like ESOPs, ownership culture can be very effective in engaging and retaining employees in long term and advises to have well balanced approach and not to be very rigid, but even if required it should adaptive in case of AI and tech tools to increase productivity without losing the human touch.

Dr. Amit Sahoo who is a visionary leader views the "purple squirrel" as a metaphor for top talent, individuals with an outstanding combination of performance, potential, ambition, and cultural fit. In Indian tech start-ups, he explains that identifying such rare individuals involves not only assessing past achievements but also evaluating their growth potential, alignment with organizational values, and ability to thrive in dynamic environments. Although automated tools, such as coding and psychometric tests, are applied in technical recruitment, there remains a subjective creation of a customized 'persona' which is a joint effort with the founders, acknowledging the fact that success in one company does not necessarily mean the same in another. Sahoo points out that in starting to hire top talents, there oft times a raised hope in which there is an investment in the over-expectation which is often coupled flexibility and empowerment as a result of the over-expectation which is a risk, more often than not, to burnout and blurred boundaries of work, especially in the growing, rapidly changing, start-up context. There is a very strong narrative against the idea that says that great talent does not require training or mentoring; to the contrary, there is a strong argument to the fact that there is a need for immense and regular training, coaching as well as cultural integration to be successful in the long run. Resumes or more closely associated to job descriptions, he acknowledges, more often than not are in a copy and paste form or mere dissimilarities to job descriptions of others or templates, with actual differentiation lying in the thoroughness of the evaluation technique and process as opposed to the job description. Sahoo, with regards to retention and protection, the emphasis lies with purposeful work, ongoing feedback, succession planning and talent backfill for all succession critical roles, which stands as a recognition to the fact that there is an over reliance on the individual stars which leans towards the notion that there is a risk of possible continuity in startups.

He states that HR and management should foster a culture of high performance while safeguarding their social values. Complements to moral values such as integrity and respect are important. Having said that, it should also be noted that however much performance boosts may be implemented, there will always need to be measures above and beyond the mere implementation of performance boosts for moral social values to be offset. Social values will always need to be factored into the equation somehow. Further, it should also be mentioned that the measures for moral social values should also be bottomed firmly in the glue of performance augmentation measures as much as possible. AI tools should always serve as a compliment and augmentation rather than the full measure of human social values.

Currently Anmol Singh is involved in a niche market and talent acquisition; in her organization, she outlines a delineated, multiclass approach to recognizing and addressing "purple squirrels" (exceptional talent). Singh has devised her own definition for "sourcing" which commences at the very beginning with profile skimming at LinkedIn and then CVs are scanned for alignment with the desired skill sets, after which Singh arranges an avalanche of interviews, the maelstroms of which are only and wholly devoted to the domain of technicalities, which span over several "rounds" that are led by "subject matter experts" and "project leads". What is unique here is the centerpiece of the "predictive index" test which is behavioral and cognitive in nature. With regards to behavioral analysis, the emphasis is on appreciating the value of collaboration as opposed to the extreme dependence on social relations as the cultural cliché and the cognitive side of "benchmarking" attempts to volitionally shape the reasoning skills and advanced mechanisms of problem solving. Based on the previously stated, the definition of final selection is the integration of these two types of assessments with traditional ones. Singh recognizes that such high-caliber hires often take on roles with fluid expectations and are evaluated during structured milestones of 90 and 180 days to set clear deliverables and allow room for adjustment. While highly skilled, "purple squirrels" are still offered ongoing learning and development opportunities, including masterclasses and deep technical training, to avoid stagnation. Job descriptions are regularly updated to reflect changing business needs and the evolving versatility of such hires. Succession planning is emphasized to reduce risk from sudden departures; junior staff are groomed for advancement, and talent pipelines maintained. Though advanced HRMS and AI tools aid screening and some feedback processes, Anmol maintains that human judgment remains irreplaceable for understanding candidates and managing nuanced offer negotiations.

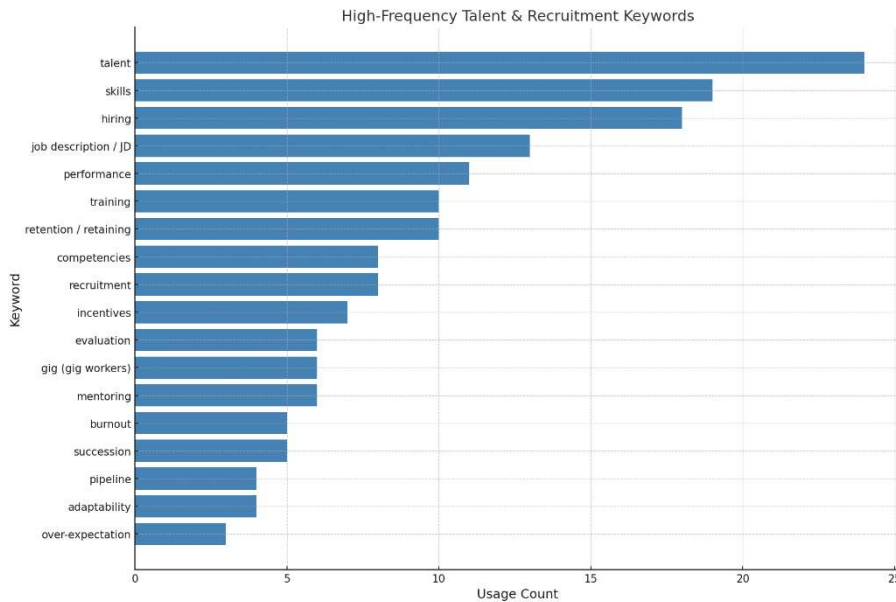


Figure 2: showing Bar chart of High-frequency Talent and Recruitment Keywords Implication

Bar chart reveals that “talent” (24 mentions), “skills” (19), “hiring” (18) and “job description/JD” (13) are the top four most-repeated keywords in the interviews, which highlights the concern of finding, sourcing and defining A-level talent in an organization. This means that organizations ought to refine their criteria for hiring and develop more granular definitions of the roles they seek to fill. In this regard, the mid-frequency concepts of internal training, attrition management and high performance (each scoring ten to eleven) tend to indicate an ongoing concern not just for hiring but for the development and retention of high performers as well. The fact that "mentoring" (6), "evaluation" (6) and "competencies" (8) come up, shows that structured action in order to improve employees’ abilities and in the evaluation of employees’ exists.

Lower-frequency terms like "burnout"(5), "gig workers" (6), "succession" (5), and "over-expectation" (3) indicate embryonic trends in workplace stress, alternative work patterns, and managing for continuity in leadership. These point to increasing organizational recognition of contemporary workforce dynamics and struggles with managing outstanding talent (such as “purple squirrels”). In general, data indicates talent management is an integrated process or balancing act between hiring and developing employees, evaluating and keeping them at an organization, and projecting future trends in the workforce.

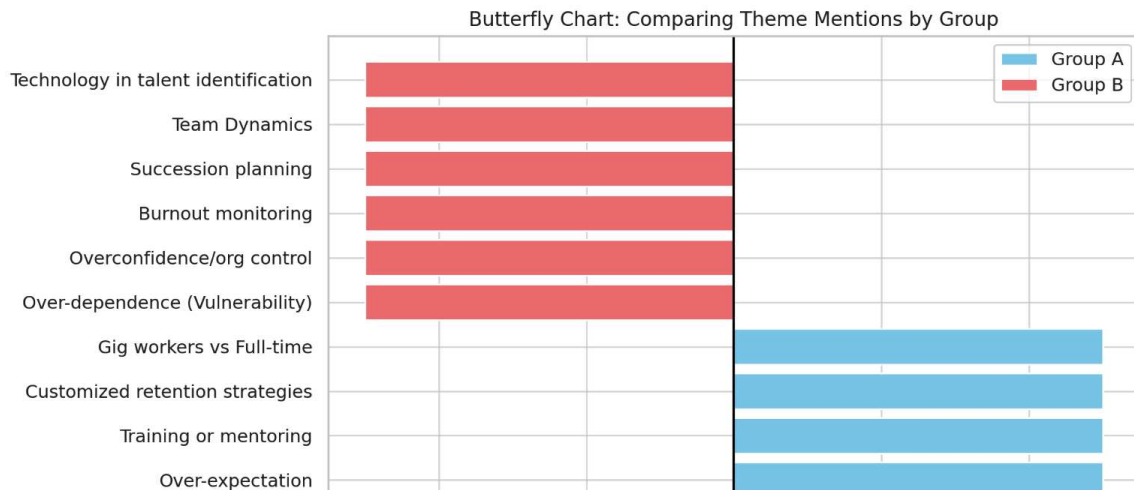


Figure 3: showing Butterfly chart comparing themes mentioned by groups

3.1.1. Inference

The butterfly chart reveals an equal awareness of all the important themes by HR professionals interviewed in the tech-start-ups of India, with each theme. Out of all the seven interviews conducted there are few Terms and terminologies which were repeatedly mentioned which are marked in (Colour Red) and (Colour Blue). Few of the experts do mention that purple squirrels are very precious for the organization’s success and have to be carefully handled. Investing on a purple squirrel begins with talent identification where very careful selection is placed. The squirrel should also have the capability to run a team and manage

the tasks assigned to them. At the same time, there are high chances where purple squirrels face burnouts and get stressed very easily. Henceforth the HR team should monitor them and provide solutions to ensure that they do not get demotivated and resign their job.

However, these purple squirrels are over confident and sometimes may try to take independent decisions which may become a hurdle to the top management. At the same time, they may also possess the characteristics of being over - dependent on the organization exhibiting a high sense of responsibility, loyalty and trust which may sometimes become vulnerable and turn against the organization. Other sets of people do not trust on having purple squirrels at organizations and prioritize employees from different walks of life. Because, the gig economy has over flourished and no organizations want a full-time employee considering the cost involved. Hence, they do mention that retention is common across multiple industries and it cannot be stopped. However, there is no meaning to retain everyone who has decided to move out from the organization. Hence, retention strategies can be customized to retain only very few assets who are much needed and let go the remaining. Because over expectations may lead to over complications and hamper the routine task which may bring a huge impact on organizational functionalities.

3.1.2. Findings

The study sheds light on the growing relevance of the “Purple Squirrel” concept referring to rare, highly versatile and high-performing talent in the context of Indian tech startups. Notably, interviews reveal that awareness of the term remains low among HR professionals, with just two out of seven experts familiar with it, despite the prevalence of such talent challenges across sectors. The so-called “Purple Squirrel” may be an ideal hire, yet experts repeatedly caution that no tool or formula singularly defines their essence. Organizations, rather, employ lesson-ful competency mapping, definitional performance reviews, and person-centered recruitment and retention frameworks.

Even if they achieve remarkable results and get a lot done, high-performing individuals are just like any other employees: they might experience burnout, overload, and disengagement. Their high demands, frequent concentration shifts, and multitasking requirements put them at more risk than other workers. "Start ups" offer an even greater threat due to their imprecise job descriptions and their tendency to misjudge the organization's future demands. Structural flexibility in job descriptions and payment are perceived to be more than beneficial; “Purple Squirrel” compensation systems and formal career development trajectories that formally recognize both visible, and more importantly, invisible, and vastly informal contributions are essential to be structurally integrated. It is argued that informal knowledge-sharing, mentoring, and open communication can no longer be perceived as optional, but rather, indispensable to realizing the value of such people.

Even high-potential candidates are required to have training and continuous professional development. Many interviewees dismiss the assumption that simply having exceptional talent means that one would not require upskilling, mentoring, or cultural assimilation. There is a common phenomenon of using older templates or rival companies to copy and paste parts of job descriptions; however, specialists note that the difference between successful hiring outcomes and others is more rigorous assessment rather than the specifics of the JD.

However, success planning and contingency plans which tend to be equally important and equally difficult, particularly in organizations that tend to focus on only a few star performers, tend to be the most difficult. In the event of unexpected departures, the shift to purpose-driven work, knowledge retention, and distributed work are designed to minimize the impact of those departures. Integration of technology is another recurrent subject: while increasingly more AI, predictive indexes, and HRMS tools are used in screening, matching, and feedback provided to candidates, all think that these technologies should not and cannot replace the people's judgement, emotion, and situational understanding in the end.

The “Purple Squirrel Paradox” for startups focus on more than solely attracting exceptional talent. Businesses also need to create work environments alongside HR strategies that balance operational adaptability, recognition, and support. Otherwise, even the most promising recruits would become stagnant or exit the company, thus emphasizing the need for people-centric and sustainable, tech-enabled HR approaches.

3.1.3. The research asks how inclusive initiatives affect high-skilled employee retention

Fuelled by interviews and contextual analysis, as seen in the document, inclusive strategies have a five-fold impact on the retention on ‘purple squirrels’ in Indian tech startups. The research outlines, elaborates and validates a number of ways this happens.

3.1.3.1. Personalization and Flexibility

Interviewees highlight that high performers come with different expectations and motivations, some look for autonomy while others purpose, leadership, particular work-life balances, etc. Start-ups that implement inclusive HR strategies, such as role customization, flexible work arrangements (including hybrid and location preferences), and personalized retention programs, also address this diversity. Organizations

comment by “respecting [each employee’s] interests, understanding their areas of growth” and, thus, updating job designs which, in turn, increases the sense of belonging and reduces attrition.

3.1.3.2. Continuous Learning and Development

Unlike the misconception that top talent does not need upskilling, almost every HR leader recommends professional development. Engaged and challenged employees appreciate inclusive learning opportunities, whether this is through specialized masterclasses, mentorship and buddy systems, or participating in cross-functional projects. Employees committed to learning and growth "at every level" will equally appreciate being prepared for evolving responsibilities, which cultivates an atmosphere of organizational commitment.

3.1.3.3. Transparent Communication and Role Clarity

Due to the novelty and unpredictability of working for a startup, clear delineation of responsibilities and limits may become hazy. When high achievers are engaged in the open setting of goals, expectation management, and the creation and implementation of fair, reasonable, and transparent evaluation systems, it becomes even more apparent that these firms support psychological safety in their workers. Incorporating pulse surveys, feedback channels, and continuous communication into systems also improves psychological safety by allowing employees a voice in corporate discussions and assisting in the detection of possible burnout and dissatisfaction.

3.1.3.4. Recognition and Purpose

To combat feelings of exclusion, an inclusive culture recognizes and values achievements as well as "invisible" contributions. Several industry leaders have pointed to the significance of having an organizational mission statement that lays out the big picture and explains how everyone's job contributes to it. High achievers value such declarations of intent.

3.1.3.5. Succession and Knowledge Sharing

Including purple squirrels in mentoring others, documentation, and succession planning not only reduces over-dependence, but also reinforces their worth as future leaders and culture champions. Their involvement in an organization’s growth and sustainability adds a sense of legacy and partnership.

3.1.3.6. Balancing Control and Empowerment

To address the tension between empowering top talent and sustaining organizational coherence, inclusive strategies approach this challenge by deliberately focusing on attainment behaviours, through HR leaders’ investment, strengthens the respect and psychological safety elements in a high-performing, values-based ecosystem in which every player, not just the “stars,” are considered, valued, and motivated.”

3.1.4. Purple Squirrel Paradox

From the case study, interviews, and qualitative research of the Indian tech startups, the “Purple Squirrel Paradox” relates to the fundamental problem of attracting, nurturing, and retaining talent defined ‘purple squirrels’ in the context of the study. ‘Purple squirrels’ are individuals whose performance, potential, ambition, and cultural affinity traits are immensely valuable to startups because they develop and expand business lines. The problem of the paradox is, however, that these individuals are ‘hard to come by,’ and there is an almost desperate need to acquire such talent because the nature of the business of such startups with fluid roles, lack of resources, and velocity of pace make it almost impossible to retain them. The paradox consists, however, of the following:

- a. **High Expectations vs. Burnout Risk:** It has been observed that purple squirrels face divided and expanded roles with higher expectations. Startups tend to over strategize and depend on purple squirrels to seamlessly interdisciplinary various activities ‘crossing’ boundaries and delivering results far above expectations.
- b. **Exceptional Talent Still Requires Support:** Irrespective of how skilled purple squirrels are thought to be, these individuals are still believed not to require any form of formal training or experience. Ovens and the scientific community contend that coaching, support systems, and cultural onboarding are very much necessary for the target individuals to operate in an optimum state, and not to risk stagnation.
- c. **Dependency vs. Vulnerability:** An organization is most vulnerable when they heavily rely on rare individuals without a solid succession or knowledge-sharing plan. Losing a ‘purple squirrel’ can jeopardize key operations and highlight the fragility of a startup.
- d. **Human Judgment vs. Technological Limitations:** Although technology, including AI, can assist in streamlining the hiring and recruiting process, the tools are still incapable of fully determining the finer possible outcomes that distinguish a purple squirrel. Personalized engagements, nuanced management, and technology remain crucial.
- e. **Balancing Empowerment with Organizational Values:** Since purple squirrels both impact and hold power, they may demonstrate entitlement or cause friction within a team. The paradox is in creating a high-

performance culture that empowers and rewards top talent, yet tries to keep balance, respect, and basic dignity within the company.

It is a reality that one of the most pivotal hires of any Startups will be a purple squirrel; the paradox of the purple squirrel does show the need to restate the entire HR processes of the startups to embrace inclusive and flexible policies that aim to alleviate the odds of burnout and overdependence. This paradox highlights the sustainable as well as the employee-centered talent management that provides appropriate empowering support without diluting the corporate stamina, ensuring the purple squirrels flourish the transparent and resilient purple.

3.2. Discussion

From the interview data along with the qualitative data analysis of the HR practices of Indian tech Startups, a few prominent themes around the imbalance of the expectations of extraordinary value and the organizational capacity as a 'purple squirrel' emerge:

- a. **Managing Over-Expectation and Role Stretching.** It is common for organizations to look for 'purple squirrels', those capable of multitasking beyond formal job descriptions, particularly in startups with undefined roles. Such stretching of roles is sometimes necessary, but, in the absence of proper communication, set targets, and acknowledgement, could lead to burnout, disengagement, and unfulfillment. HR leaders explain that the primary defense against job overload consists of precise, formal job descriptions that are regularly updated through communication and performance assessments.
- b. **Continuous Training and Support Despite Exceptional Talent.** Most people believe that purple squirrels require little training, but the truth is that they engage in mentoring, cultural onboarding, and constant upskilling. Even high achievers possess "blind spots" and the changing nature of organizational contexts requires continuous adaptation. Startups in today's environment see training as a two-sided investment, allowing the talent to grow along the changing standards irrespective of the potential pressures.
- c. **Flexible and Personalized Incentives and Work Designs.** Understanding and balancing high expectations means customizing controls and oversight including compensation, geographical and remote work options, involvement in managerial work, and flexibility in time schedules. Inducing personalization is a pathway that helps deal with intrinsic ambition adjustment, balancing the demands of the organization.
- d. **Risk Mitigation through Succession Planning and De-Risking.** Endeavoring to cultivate singular high performers within an organization inevitably nurtures organizational susceptibility. To systematically address the uneven distribution of critical roles and to effectively manage talent dependence pertaining to organizational continuity, businesses seek to formalize succession planning, staff development, the establishment of operational backups, and the codification of organizational knowledge.
- e. **Balancing Empowerment with Organizational Discipline.** Any organization will attempt to develop a 'high-performance culture' that 'empowers' talent while also encouraging 'demands' values of one mutual respect, equity, fairness and integrity. Leadership coaching and cultural sensitivity training are tools to keep the scales in balance and friction within a team.
- f. **Human-Centric Monitoring and Burnout Prevention.** Organizations prioritize the human element beyond the use of technological oversight, empathetic managerial check-ins, open communication, feedback systems, and the flexible adaptation of critical deadlines and workloads are key in finding and mitigating early-stage burnout, ensuring expectations do not overwhelm individual and collective capacity.
- g. **Job Description Evolution and Adaptability.** Organizational changes in expectation, being dynamic with respect to employee roles and their descriptions, allows companies to fine-tune their workloads and performance expectations as novel businesses adapt and develop.

To summarize, the emergent thematic equilibrium rests on the enunciation of ambitious yet precise expectations, the allowance of continuous development and support, the encouragement of meaningful interactions, and the establishment of concrete safeguards such as succession planning. These collectively ensure that, while sustaining performance under high challenge, the organizational systems are able to manage risks to employee wellbeing and business continuity.

Practical recommendations for startups: Early-stage startups with limited funds can use a step-by-step approach to solve hiring challenges without spending much money, and this method itself helps them move further towards finding the right talent. In the first phase, startups should surely conduct quarterly job description reviews and have structured milestone discussions every 90-180 days to make roles clear. Moreover, they can set up internal mentorship pairs to align expectations and reduce confusion about job responsibilities. Basically, the second phase uses the same approach of giving work based on actual skills rather than college background, keeping simple spreadsheet records of who does what, and rotating team leaders so everyone shares responsibility. In the third phase, we can use cheap technology by taking help of free AI tools for checking resumes, proper LinkedIn searching methods, and simple HR systems to watch retention risks and employee engagement patterns. We are seeing that these basic platforms only help companies monitor their workforce trends better. As per risk management needs, startups should train at least two people for each important job, hold monthly knowledge sharing meetings, and write down all critical

work processes regarding key business functions. This step-by-step approach surely helps organizations stay strong and grow in ways that include everyone. Moreover, it keeps talent happy and makes financial sense for new businesses.

Research on the "Purple Squirrel Paradox" in Indian tech startups has certain caveats. To begin with, the work is qualitative with an even smaller sample of merely seven HR recruiters, which does not allow the results to be applied to the wider startup ecosystem or other industries. The selection of participants through purposeful and convenience sampling may contribute to selection bias and hinder the representativeness of the sample. The challenge of securing interviews with senior HR professionals accounts for some of the gaps in data collection. Their imbalances in candour surrounding discussion of exceptional candidate profiles and limited experience of respondents in hiring "purple squirrels" is also a possible factor. Furthermore, the research emphasizes metropolitan tech startups in India, meaning differences in hiring and retention practices in smaller cities or non-tech industries may be missed. In addition, self-reports by HR professionals may contain social desirability bias, and some organizational practices may be hidden or not disclosed at all. The manual content coding technique, although detailed, could also facilitate researcher bias. Last, the study lacks the quantitative assessment of other variables which focalizes employee performance, turnover rates, or the organizational impacts of purple squirrel hires, thereby attempting to constrain the limits of establishing cause-effect and other broader empirical validations.

Future research on this study can include increasing the sample size and incorporating HR personnel from non-tech startups and smaller cities in India to improve generalizability. Conducting mixed-method research by integrating qualitative research with quantitative measures like employee performance, retention rates, and overall organizational impacts would also help provide a thorough analysis on the "purple squirrel" phenomenon. Longitudinal studies on the impact of inclusive hiring or AI-assisted recruitment on employee wellbeing and organizational sustainability would also be valuable. Research on sector-specific differences, the influence of remote work and gig work on talent acquisition and retention, and organizational sustainability would be beneficial.

4. CONCLUSION

According to this study on the "Purple Squirrel Paradox" in Indian tech startups, finding the search for the "perfect" candidate who possesses the exact blend of experience, skills, and cultural fit is an ongoing challenge which complicates the finding and retention of talent. Highly skilled employees, who are repeatedly assigned to multitask and carry disproportionate workloads, become highly valued but also highly vulnerable, thanks to burnout and lack of appreciation. This paradox is apparent in the simultaneous overinvestment in the wellbeing, development, and long-term growth of these exceptional employees, as well as in the massive investment in their skill development and retention.

The findings of this study suggest that traditional models of hiring, which focus on the ideal and often unachievable job descriptions and requirements, do not acknowledge the pragmatic approaches to the sustainable retention of "purple squirrels". Instead, inclusive talent searches and AI-driven hiring processes can diversify the candidate pool and improve alignment, while retention efforts that offer tailored flexible benefits, ongoing training, and strong supportive of talent development.

Indeed, highly competitive HR planning, with succession planning, risk mitigation, and other operational discontinuity avoidance, will always be a consideration for any startup. Focused advocacy for 'sustained investment in mentoring, knowledge sharing and psychological safety' will help purple squirrels indeed thrive. Finally, embracing inclusion, technology, and ethical responsive human resource management will allow many tech startups to transform the purple squirrel paradox from a problem to a source of competitive advantage.

Ultimately, the Purple Squirrel is a system design problem and not a talent shortage or talent killing problem. However, this may not continue for a long time because Gen Z are very smart cohorts and MHRD also has introduced new policies to safeguard the employees. However, Tech start-ups should be smarter and more ethical in their process. Because talent shortage is a global phenomenon. In addition, sustainable startup success depends not on finding mythical perfection, but on building adaptive, inclusive, and de-risked talent architectures.

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