



## The Usage of Group Chatting Platform for English Skills

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### Abstract:

In this pandemic, many people will stay at their home rather than go outside, thus making it hard to live regular daily life for many people, including for people who are learning language. The purpose of this analysis is to find another way of learning English by using a group chat platform. The method that we will use is by joining a group chat server on one group chatting platform called "Discord". The result of this analysis shows that joining a discord server you can talk with people from all around the world, study the use of grammar, test conversation skills, and measure English language understanding. From that result we can say that joining a discord server is another way of learning English without having to go outside and actually try your skill with a native speaker. In conclusion using discord is a good way to learn English in the pandemic era.

**Keywords:** Chat Platform, Discord, Convesation skill, English learning

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## INTRODUCTION

Listening difficulties are grouped into 4, they are characteristics of the message, the delivery, the listener, and the environment (Harmer, 2008). If communication is to be effective, an upper limit on the information transmitted per unit of time, determined by the constraints of cognitive resources, should not be exceeded (Scheibman, 2001). There is a process called listening comprehension. Listening comprehension is the process of understanding speech in a first or second language. With a greater understanding of language quality and the development of teaching theory, there has been recognition of the process of listening comprehension as needing greater emphasis (Wulanjani, 2018). Listening comprehension in broadest sense; as a process of receiving what the speaker actually says (receptive orientation); constructing and representing meaning (constructive orientation); negotiating meaning and responding (collaborative orientation); and creating meaning through involvement, imagination, and empathy (transformative orientation). Therefore, in

conducting activities for listening comprehension, they tend to be interactive and interpretive activities (Griffin, et al., 2004). Because nowadays we can learn about anything easily actually, moreover, we live in an era that everything is literally digital. One of so many things about digital is that group chat. And what is this group chat actually? It is a system and method for providing chat group Services to wireless mobile terminals is disclosed (Rubin, 2011). The chat forum permits integrated Voice and text messaging. Therefore, it also means that we can communicate digitally with multiple people which is an innovation that eases people to communicate or make a conversation with each other. As time goes by there's so many group chats rise to the surface such as, Friendster, Myspace, Facebook, Reddit, Discord and so many more. And all of those platforms of group chat are so advanced that can even allow us to chat or communicate with people from another country.

There are many researches that are concerning long distance communication or text-based conversation with multiple people. There is a research conducted in method and system for displaying group chat sessions on wireless mobile terminals which is a creation of a system or a method to display a chat group session in wireless mobile terminals (Lee, 2006). Another research has been conducted that discusses more depth of group chat in Bot in the Bunch: Facilitating Group Chat Discussion by Improving Efficiency and Participation with a Chatbot and additionally this research focused on social group, and has the aim to enhance a conversation or a group discussion socially (Zhaing & Cranshaw, 2018). Therefore, this research used a group chat application called discord. What is a discord? Discord is an application that mostly used by the gamers to communicate (Raihan & Putri, 2018). Another explanation about discord is explained that Discord Application is a voice chat application popular with gamers and streamers, that allows for Voice over Internet Protocol (VOIP) and messaging between users (Lacher & Biehl, 2018). Even discord is used for the third party to communicate, Discord also used as an Server for people who want to learn English or Using as an online classes. The use of technology has changed people's abilities to access information including receive communication and has had a great impact on students' learning abilities (Pasupathi, 2013). In the sentences before, we are in the 21<sup>st</sup> century and we are mostly using the technology, and by the technology it can changes people abilities to access the information.

Thus, we made this research as a purpose of finding a way for learning English. For learning English, we found some other way to learn it, by taking courses, using dictionary, or using google translate. But we found another way to learn English and that is using a group chat. The method that we will do is using discord and giving some pictures on how effective for people to talk with people from all around the world and using English to communicate.

## **RESEARCH METHOD**

The approach method that used in this research is using a discord and joining a server that is needed to do this research.

## **RESEARCH RESULTS AND DISCUSSION**

### **A. Easy way to talk with people from all around the world**

By joining a discord server, it will be possible for us to meet and talk with people from all around the world. Other than to practice our English, it is also possible for us to make new friends because we joined a community/server where we can meet thousands of people in a server. This is possible due to the server that we joined in not only comes from English learning server, but also from fandom server. Because joining a fandom, English learning server, or another big server like that will consist of not only people from the user's country, but also from other countries.

## B. Study grammar use

Starting a conversation is easy, but when scrambling the words, it might become hard to do. Therefore, asking for someone in discord will help. Because a server is not only for private, it's also for everyone. Therefore, everyone can join in and everyone can see a conversation in a channel. When starting a conversation, they will look at the chat and see if there's something wrong with the grammar. If there is something wrong with a grammar, they can try fixing it and asking to the others if that is the word that they mean, thus this will help your English skills. But be bind that they are not perfectly an English teacher to you, but they can help you by fixing a grammatical error.

## C. Testing conversation skills

Because we using a discord to talk with native speaker, the conversation skills will be tested here. Sometimes they might ask about any topic and need to reply it clearly. This can be done either using Chat or using a VC (Voice Call). In Figure 1 below, one of us try to talk with a Brazilian and in this conversation, the Brazilian is trying to learn Indonesian, so we and the other people on the server try to explain it clearly via chat. This also trains our English conversation skills.



**Figure 1.** We and the other people on the server talk to a native people (Pink is the Brazilian)

In this case, the Brazilian show us the result of his study by trying to translate one of the earlier chats, while still using google translate for some of the words he does not know yet. Then he asks us who mostly Indonesians whether his translation was right or wrong, we can see here that our conversation skill really tested to help others who also learning language too. Figure 2 shows one of us tried to talk with him directly.

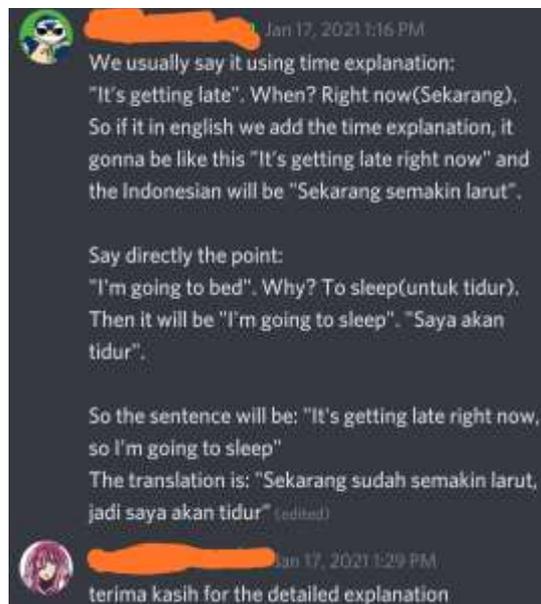


**Figure 2.** One of us talking with the native speaker directly (Pink is the native speaker and the yellow is one of us)

In Figure 2, one of us talking directly with the Brazilian, while using day to day English, because this test our conversation skill, so grammar doesn't really matter here as long as they can understand.

**D. Measure our english understanding**

Not only conversation skill, English understanding skill also can be tested here. For example, while helping the Brazilian learn Indonesian language, we also have to understand English to help them learn by teaching the use of Indonesian language and comparing it with the English words. In Figure 3, someone in the server tried helping the Brazilian learn Indonesian language.



**Figure 3.** Someone tries to explain about Indonesian language (Pink is the Brazilian and the other are other people from the server)

Indonesian language takes a lot of effort to understand, so it is need to explain clearly from the grammar. Thus, our knowledge about English is tested when someone asking about something for instance like Figure 3 above.

## CONCLUSION

Using Discord, we can make some new friends, they also can fix our grammatical when chatting, test our conversation skills, and to test our English knowledge.

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